



Roadside Assistance

For Service Call (855) 548-3452 - Producer Code: 10975. Plan: C.

Roadside Assistance coverage is provided by Nation Safe Drivers.

Benefit Features

- 24-Hour Emergency Roadside Assistance** is provided, subject to a maximum limit* per disablement (one per every 72 hours) for all services combined:
 - Towing Service** – Disabled vehicle may be towed to a destination of your choice up to 25 miles by an authorized towing service.
 - Tire Service** – Replacement of a damaged tire with your inflated spare tire from mount to wheel.
 - Battery Service** – Jump-start.
 - Delivery Service** – Fuel and fluid delivery. Cost of materials delivered shall be paid for by the insured.
 - Mechanical First Aid** – Service to enable your vehicle, excluding parts, to proceed under own power.
 - Locksmith Service** – Lockout service. Will assist in gaining entry to the vehicle's passenger compartment.

* \$150 limit for covered cars, pickups, vans and SUVs. \$300 limit for covered recreational trailers and motor homes per disablement. **Please call (855) 548-3452 for 24-hour emergency roadside assistance.**
- Trip Interruption** is provided with up to \$100 a day for a maximum of 3 days for reasonable lodging and meal expenses in the event of collision or mechanical breakdown of covered vehicle. For coverage to apply, vehicle must be more than 100 miles from home and unable to be used for at least 24 hours. For general claim inquiries or to start a claim, call (888) 684-9327 M-F 9 am – 5 pm EST.
- Map Service** provides specially prepared travel maps upon request.
Call (866) 294-0934 M-F 9 am – 5 pm EST two weeks in advance of trips, giving trip origin and destination.

To Report a Claim

To report a Claim or be reimbursed for a Claim:

To report a claim call Nation Safe Drivers (NSD) (888-684-9327) or visit [click here](#) to access the online claim form.

- If a policyholder calls NSD directly, an NSD claims representative will verify all information and send a claim form to the policyholder with a return envelope.
- Policyholder sends completed claim form and required documents back to NSD via mail, or e-mail - **northstar@nationsafedrivers.com**
- NSD claims representative will verify that all necessary documents are enclosed.
- If claim is approved a check is issued and mailed to the policyholder directly within 3 – 5 business days of receipt of all required documentation.

Required Documentation:

- Claim form signed by the policyholder.
- Paid towing or roadside assistance bill.

For Other Customer Service inquiries, please call (800) 338-2680.

